

Thursday, 30th of May 2019

- Special Event
- 90-minute Workshop
- Facilitated Paper Discussion
- Film Festival
- Panel Discussion
- Ted Style Talks

	Film Festival	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 3 Room 4	Track 4 Room 5	Track 4 Room 6	Track 5 Room 7	Track 5 Room 8
9:00 - 9:50	Keynotes: Brigitte Laurent - Diversity and Inclusion in a Global Organisation Aminata Cairo - Dialogue and Silence as Cornerstones of Inclusive Education								
10:00 - 11:30	Congress Track 1 Business & Organizational Challenges Seyda Buurman-Kutsal Film: Brown Eyes Blue Eyes (60 min) after the screening: debriefing and group discussion with Seyda Buurman-Kutsal, moderated by Anke Lindemann	217 Shannon Murphy Robinson The Brain, Bias and Behavior: Managing Unconscious Bias	115 Richard Harris Rethinking Cultural Relativity: The Multicultural Vision and its Problems	318 Patricia Malidor Coleman, Yuko Deneuville What are you? You sound French but you don't look it!	177 Elmer James Dixon Engaging in Dialogue in a Global Polarized Environment	247 Katerina Pouliasi, Jan Willem Hendriks & Iliana Docheva Assessing implicit cultural bias: in feeling, thinking and behavior	210 Teresa De Fazio Developing an intercultural leadership model with a moral purpose: A case study of an Australian university 276 Tunde Bajzat International students' intercultural experiences of culture shock at a north Hungarian university and its implications for tertiary education 118 David Sauvignon Hyperconnectivity for teaching French: boon or bane? The example of China	156 Elena Steiner Identifying Worldviews in Multinational Organizations 320 Ayan Sen Cultural cross pollination effecting in city's built-form and urban layout 136 Daniel H. Scheible People within Cyber-Physical Systems: The Impact of Cultural Diversity on Industry 4.0 Environments	000 Newcomers Session (SEU Board)
11:30 - 12:00	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
12:00 - 13:30	Congress Track 1 Business & Organizational Challenges Sergei Miroshnichenko Film: Born in the USSR, 28 Up (60 min) after the screening: extensive discussion with the audience moderated by Anke Lindemann	162 Valli Murphy & Brett Parry Animated conversation clips	130 Seyda Buurman-Kutsal Brown Eyes Blue Eyes - The anatomy of prejudice	226 Monika Franciska de Waal, Bjørn Ekelund, Grant Douglas, Natalie Lutz Dealing with differences: Triologue effects	120 Patrick LeMont Schmidt Integration yes... but not in my neighborhood! 296 Aline Craide The May 17th in Farsund (Norway): is it an intercultural celebration? 280 Svetlana Buko Role of business leader's competencies in shaping successful intercultural entrepreneurial strategies on the Italian-Slovenian border.	170 Joanna Sell How to facilitate an intercultural workshop with storytelling?	195 Yvonne van der Pol, Eva van Ooijen & Teuni Looij Ethics, Culture and You 145 Bastian Kuntzel The Learner's Journey 109 Michelle Cummings-Koether The challenge of setting academic standards in the fluid environment of intercultural trainings	200 Christoph Barmeyer, Sina Grotkopf Social Science Paradigms in Cross-Cultural Management: From Exclusion to Inclusion 168 Anne Karli Bjørge, Sunniva Whittaker & Sanda Tomescu Baciu International posture and the motivation for learning minor languages in an EU context 132 Siao-cing Guo & Eriko Katsumata Engaging Students in Cross-cultural Communication through a Tele-Collaboration Project	262 Joelle Hietbrink, Iris Van Werven & Grada Okken Which competencies does the international intercultural context of the fields of International Business and Education require from graduates in these fields?
13:30 - 14:30	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch
14:30 - 16:00	Congress Track 2 Socio-political Concerns Roel van Broekhoven Film: Our man in Tehran (45 min) after the screening: Q&A with director Roel van Broekhoven and extended discussion with the audience, moderated by Helga Schepers	219 Tammie Harvey Prosci's ADKAR Change Management Model: Adding a New Disciplinary Tool to Further Diversify our Practitioner Tool Boxes	309 Christoph Bader Brexit, Trump & Co - The influence of the collective memory on recent political and social developments and how to respond to this	116 Kelli McLoud-Schingen Storylistening: An Equalizer in the Age of Polarisation	304 Patricia Sue Campbell Comolet & Sibylle Ganz-Koechlin Exploring Best Practices in Migrant Integration	129 Pritima Chainani-Barta Internationalising Education - Promoting intercultural competence in teaching 329 Gunilla de Graef Stadsklap, a low threshold intervention to initiate depolarization and stimulate intercultural skills connecting students and migrants. 286 Eithne Knapppitsch & Svetlana Buko Building new cross-border competencies in the intercultural professions: case study of the practical tri-border 24 hour field trip.	250 Monique Kroese Symbols instead of words: reducing language barriers in intercultural training	282 David Gunther Fuchs & Barbara Covarrubias Venegas Cultural Intelligence (CQ) – An evaluation of it and relevant antecedents of students at Austrian universities 192 Carla Cabrera Cuadrado The influence of an intercultural background when applying for a job in an MNC in Europe 303 Katerina Pouliasi & Michael Bender Cross-Cultural Project Management: Cultural bias after 3 years of daily remote communication?	173 Laurence Romani Beyond imperialism: a new agenda for cross-cultural training 319 Thomas Greenway, Keelan Meade, Daria Hernandez-Ibar, Jeremy Dawson, Sam Farley & Nick Jefferson Investigating peer review in multicultural student teams 203 Darren Chong The 9th of May: An Electoral Tsunami that Gave Birth to the new Malaysia
16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
16:30 - 18:00	Congress Track 2 Socio-political Concerns Rudy Vranckx Film: For the sin of the fathers (45 min) after the screening: interview and extensive discussion with the audience with director Rudy Vranckx, moderated by Helga Schepers	312 Christine Maria Wirths & Lies Wouters Digital Leadership Development – how does it make sense?	100 Anne Kathryn Randerson Teaching about global cultural differences through metaphors: Building bridges in a changing world	324 Raya Isara Nunez Mahdi, Carlos Nunez, Charlie Obihara, Doran Maarse & Edwin Hagenbeek Intercultural Competence for Health Care Professionals	001 Panel on The role of the public media in a diverse society	131 Bastian Kuntzel, Ursula Brinkmann, Verena Piper & Bettina Strowe Paving the Road for Quality Standards for Intercultural Learning Professional in Europe*	148 Vincent Merk It's not about culture, it's about diversity! 224 Hilde Hanegreets & Ankie Hoefnagels "It's all about respect": blogging to increase intercultural awareness 315 Akiko Asai How Foreigners Experience Japan: Beyond Hofstede's Model	213 Milton J. Bennett & David Trickey A New Tool for Measuring the Intercultural Viability of Organizations	

Friday, 31st of May 2019

- Special Event
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	Film Festival	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 4 Room 4	Track 4 Room 5	Track 5 Room 6	Track 5 Room 7	Room 8
9:00 - 9:50	Keynotes: Jan De Deken - What makes people happy and unhappy in different cultures and life circumstances Yuri Belfali - Are young people ready to navigate an interconnected world?								
10:00 - 11:30	Track 3 Migration Karin af Klimberg & Anders Helgerson Film: Nice people (58 min) after the screening: Skype interview with the director Karin af Klimberg and discussion with the audience, moderated by Papa Balla Ndong	164 Matthew Hill Mindful Communication for Full Inclusion and All - Out Collaboration – Getting the Whole Job done by the WHOLE Team. - A Train the Trainer Workshop on Collaboration with Matthew Hill	223 Manon de Courten, Olga Kovbasyuk, Maria Todosiychuk, Yvonne van der Pol Bringing lessons and questions from the 2018 Russia - Europe event to a higher level	302 Joseph Kearns & Inge Baajjens-Heetvelt Best of both worlds: cultural factors in the employability of African migrants in Europe	124 Cheryl Gerretsen, Jessica Shinnick & Van Puymbroeck, Christophe Mini-interventions from year 1 to graduation: an effective means for developing students' intercultural competence	207 Anne Ruth Ehringhaus & Maria Thacker Not a simple YES or NO: Mindfulness and the Ambiguity of Ethical Decision-Making	307 Betty Beeler, Claudine Galbrois, Jane Kassis-Henderson & Philippe Lecomte Let's talk about language: Shedding light on an overlooked factor in intercultural communication	230 Zeynep Aksoy An exploratory study on the profile of volunteer in non-governmental organisations for refugees in Turkey 283 Aysun Alkan Promoting "diversity" or "hate": Social Media Coverage of Syrian Refugees in Turkey 311 Ljiljana Simic What shapes European Union (EU) intercultural image abroad - desired and perceived cultural diplomacy?	Diversity & Inclusion Special Session Anna Zelno, Barbara Covarrubias-Venegas, Livingston Thompson & Robert Gibson
11:30 - 12:00	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
12:00 - 13:30	Track 3 Migration Stef Biemans Film: Bad hombres (52 min) after the screening: discussion moderated by Papa Balla Ndong	211 Katherine N. Yngve & Sandra R. Rathod Using creativity training to help youth from differing backgrounds develop entrepreneurial and collaborative leadership skills.	238 Jackie van der Kroft Polarisation: understanding the dynamics	264 Tatyana Fortelmeyster Refugee Cultural Adjustment: How does "happily ever after" look like?	201 Wim Swaan Language and Inclusion: The Challenges of Maintaining English as a Lingua Franca in International Education and Other Multilingual Communities	105 Victoria Spashchenko Solution Focused Approach in Cross-Cultural Communication	315 Monika de Waal, Ursula Brinkmann Diversity Beliefs and Early Cross-Cultural Life Experiences 291 Pauline Anne Vromans, Joost Bucker, Elke de Jong & Hubert Korzilius Trigger events: How intercultural competence is developed through intercultural experiences 227 Joris Boonen, Ankie Hoefnagels, Armand Odekerken & Mark Puylmakers Different dimensions of international learning during a study abroad: Comparing international learning outcomes and the importance of internationalization at home	193 Dine BrinkmanVitaliy Popov, Karen Fortuin & Rico Lie Students' experiences and perceptions of multicultural group work 208 Ida Castiglioni Education for global citizenship in homestay families: A pilot study in Lombardy, Italy 126 Ee Lin Lee Transformational International Dialogue in Teaching and Learning	Diversity & Inclusion Special Session Anna Zelno, Barbara Covarrubias Venegas, Livingston Thompson & Robert Gibson
13:30 - 14:30	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch
14:30 - 16:00	Congress Track 4 Education and Intercultural Professions Sahim Omar Kalifa Film: Corned in Molenbeek (54 min) after the screening: Q&A with the director Sahim Omar Kalifa and discussion with the audience, moderated by Noureddine Erradi	310 Adrian Pilbeam What can I achieve in 30 minutes? 127 Marcelo Baudino Is viable a meritocracy free of biases and privileges? 225 Sue Shinomiya Oneness in a Complex, Diverse and Polarized World	157 George Simons & Teresa Mroczek Acculturation through Gamification	278 Livingstone Thompson & Adil Qureshi Why do trainers seem uncomfortable with the "R" Word?: Race and Racism in Intercultural Training	174 Renate Link, David Sauvignon & Vincent Merk Lego Serious Play as a Tool for Promoting Intercultural Competence	205 Catharina Wulf & Manuela Marquese The pitfalls of assumptions – Embracing cultural diversity and suspending moral judgments	322 Monika de Waal & Natasha Arullah, Henning Zorn The relevance of identity in building dialogues on diversity: Creating hope through belonging	Track 2 267 Tatyana Fortelmeyster What in the World is Tolerance? 293 Holly Andrea Emerit & Kelli McLoud Schingen The Science of Making People Care about Diverse Societies 288 Christina Roettgers, Ulrike Weber How to deal with the third sex: From organizational ignorance to acceptance	Open Space Sustainability and future of intercultural programs Joanna Sell, Mithun Mridha
16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
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Saturday, 1st of June 2019

- Special Event
- 90-minute Workshop
- Facilitated Paper Discussion
- Panel Discussion
- Poster session
- Ted Style Talks

	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 4 Room 4	Track 4 Room 5	Track 5 Room 6	Room 7
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10:00 - 11:30	215 Shannon Murphy Robinson S.A.V.E. Difficult Conversations from the Defensive Brain	221 Sue Shinomiya Ikigai: A practice to set us on our best path forward towards positivity and hope	305 Adel Al Baghdadi, Razan Damakhi Inclusion of all is a value for all 274 Carmen White Janak & Timothy Janak Brown Sugar/White Chocolate: The Historical, Legal, & Socio Complexities within Intimate Interracial Relationships 160 Fiona Citkin Lessons from Successful Migrants: How Women Can Make It in America	228 Steven L. Crawford & Ronan G. Browne The Tales Channel: Empowering students to explore a diverse world	212 Agnieszka Kotucz Guidelines for inclusive leader	233 Richard Boyd Johnson & Diana Mirza-Grisco The Impact of Cultural Norms on Leadership of Cross-Cultural (Virtual) Teams 295 Natalia Fey Exploring the role of executive coaching in developing cultural intelligence of global leaders 254 Eithne Knapppitsch, Michael Kapeller & Ursula Liebhart The Impact of Non-Native Language Use and Foreign Accent in the Workplace: A Study Focusing on Non-Native German-speaking Catholic Priests in Carinthia (Austria)	POSTER SESSION POSTER SESSIONS TAKE PLACE IN THE COFFEE BREAK AREA Details are on the next page Presenters are available between 10:00 and 11:30
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16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
16:30 - 18:00	182 Brigitte Opel, Divya Susan Varkey Truth, Trust and Empathy in a cultural context		249 Martine Prins, Jeanette Oostijlen, Nouran Ahmed, Hilde van Schaeren Activities for asylum status holders at Zuyd University of Applied Sciences	308 Patricia Malidor Coleman How Zumba conquered the world!	165 Caroline Steyaert The Global Competence Certificate: a new blended learning tool for professionals working in a globalized world or/and highly divers communities		

Poster session details

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The Human Library as an Effective Educational Method for Bridging the Gap Between “You and Me” and Enhancing Generic Skills

220 **Shizu Koyanagi**

Understanding Intercultural Communication: Theoretical Insights from Cognitive Behavioural Therapy (CBT)

143 **Renate Link**

Using Art as a Catalyst for Intercultural Understanding & Learning

112 **Brett Parry**

Understanding & Learning
Inviting Clients To The Inclusion Table:
Beginning the Conversation

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through role as “Culture Moderator”

186 **Kate Plenter Vowles Sørensen**

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or National identity?

154 **Amy Casteel**

Now That You Mention It: Resettled Migrant
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285 **Erik Hemming**

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is Related to Identity Orientation in
Lithuanian Women?

144 **Sukyun Weaver & Darrée Hyun**

Toward a Transformational Orientation for
Art and Design Graduate Students

139 **Pascale Schmidt Dubois,
Inès Jourde & Alison McCheyne**

Accommodating international students successfully

147 **Natasha Azarian Ceccato**

Cultural intelligence and study abroad: A case study
of students not having prior host country language
proficiency

Poster session - University of Burgundy:

Nereya Ellise Adhiambo Otieno

Listen to Your Food: Food as Artifact in Intercultural
Communication

Keizo Suzuki

An Evaluation of “Cross-Cultural Competences” of
Japanese Expatriates through their Critical Incident
Experiences Overseas

Sara Micacchioni

The preservation of Taliàn in Southern Brazil:
language and identity of its speech communities

**Aigerim Daribayeva
(presented by Aletta Bredewold)**

Forms of national identity in the culture
of the Soviet Union

Melissa Claire Barrera

Entering the ‘Inter’ through Resistance:
A Case Study on the Indigenous Peoples’
Struggle in the Philippines

Maria-Emilia Adrian

Assessing the Role of the Media in International
Students’ Portrayals of Climate Change

Stephan Bastiaan van de Ven

Applying liquid modernity to (inter)cultural
training and coaching

Marilyn McKinlay

The Resourceful Adolescent: A Paradox or a Possibil-
ity? Leveraging intercultural experiences to enhance
personal agency

Caroline Chettri

The Role of Education in the Denial of
Cultural Citizenship

Tawakalitu Braimah

The Equality Principle: Feminism Today through the
Magnifying Glass of Ghana’s Digital Media

Bernice Belinda Maune

Managing Diversity: a Case Study

Additional congress information



Building Dialogues on Diversity

SIETAR Europa Congress 2019

The **SIETAR Europa Congress 2019** is organized by SIETAR Europa - Europe's largest association of interculturalists.

We have been organising regular congresses since 1991. They are both a platform for the exchange of experiences and know-how as well as a unique networking opportunity. After the success of the last congress in Dublin in 2017, we welcome you to the SIETAR Europa Congress 2019 to be held in Belgium!

Information about SIETAR Europa and the 2019 congress:

www.sietareu.org

www.sietareu.org/seucongress2019/

Information about registration for the 2019 congress:

<https://www.sietareu.org/seucongress2019/register/>

Contact us:

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Programme information:

Latest update of the programme: 11th of May 2019.